

Second Regional Seminar on Tourism: The Small and Medium-sized Enterprises (SMEs) and Tourism Development in the Caribbean Region Montego Bay, Jamaica – 29th and 30th, October 2012

Agenda

<u>Objectives:</u>

- 1. Identify and assess best practices on the basis of successful cooperation experiences among public and private agencies, clusters and networks of small and medium-sized enterprises related to tourism development.
- 2. Encourage participants to articulate Tourism SME as a collaboration mechanism among enterprises in order to increases the touristic offer.
- 3. Explore ideas about projects, mechanisms and instruments for strengthening articulation productive consortiums for the tourism sector.
- 4. Identify areas of interest to be taken into account for technical assistance in local, national and regional levels to promote the competitiveness in the Caribbean tourism sector.

First Day:

- 8:30 Registration
- 9:00 Opening ceremony by:

Representative of the Permanent Secretariat of SELA Representative of the CASME Representative of the Government of Jamaica

- 9:30 **Opening presentation: Tourism in the Twenty-First Century-** Dr. Meredith Derby, President, Small Business Association of Jamaica
- 10:30 Coffee break
- 11:00 OECS experience on co-operation and co-ordination among states to promote SME development through cluster programs for competitiveness enhancement and stimulation of sectoral linkages – Vincent Philbert, Representative of the Organization of Eastern Caribbean States (OECS).
- 12:00 Questions and Answers
- 12:30 Lunch
- 14:00 **PANEL of local representatives** Bar-B-Barn Beach Hotel – Ms. Angela Thomas
- 14:45 Coffee Break



15:30 PANEL of local representatives (continuation)

Representatives of Entrepreneurs, Handcrafts and Micro Business

- Entrepreneur 1
- Entrepreneur 2
- Entrepreneur 3
- 14:45 Questions and Answers
- 17:30 Closing session

Second Day:

- 9:00 An Entrepreneurial Gateway: Business Opportunities for Young Women and Men in Tourism – Marcia Brandon, Regional Director, Caribbean Centre of Excellence for Youth Entrepreneurship
- 10:00 Questions and Answers
- 10:15 Coffee break
- 10:30 **The experiences on Tourism and SMEs in Trinidad -** Annette Stewart, Representative of the Caribbean Association for Small and Medium enterprises (CASME).
- 11:00 **The experiences on Tourism and SMEs in The Bahamas** Ian Ferguson, Representative of The Bahamas Chamber of Commerce and Employers Confederation.
- 11:30 **The experiences on Tourism and SMEs at Barbados** Lynette Holder, Representative of the Small Business Association of Barbados (SBA).
- 12:00 Questions and Answers
- 12:30 Lunch
- 14:00 **PANEL of representatives on tourism SMEs sector:** Follow-up actions to strengthen SMEs in the development of Regional tourism.
 - Representative of the Ministries related to the tourism and productive sectors of Jamaica.
 - Representative of SMEs related with tourism development.
- 16:00 Coffee break
- 16:30 Conclusions and recommendations
- 17:00 Closing