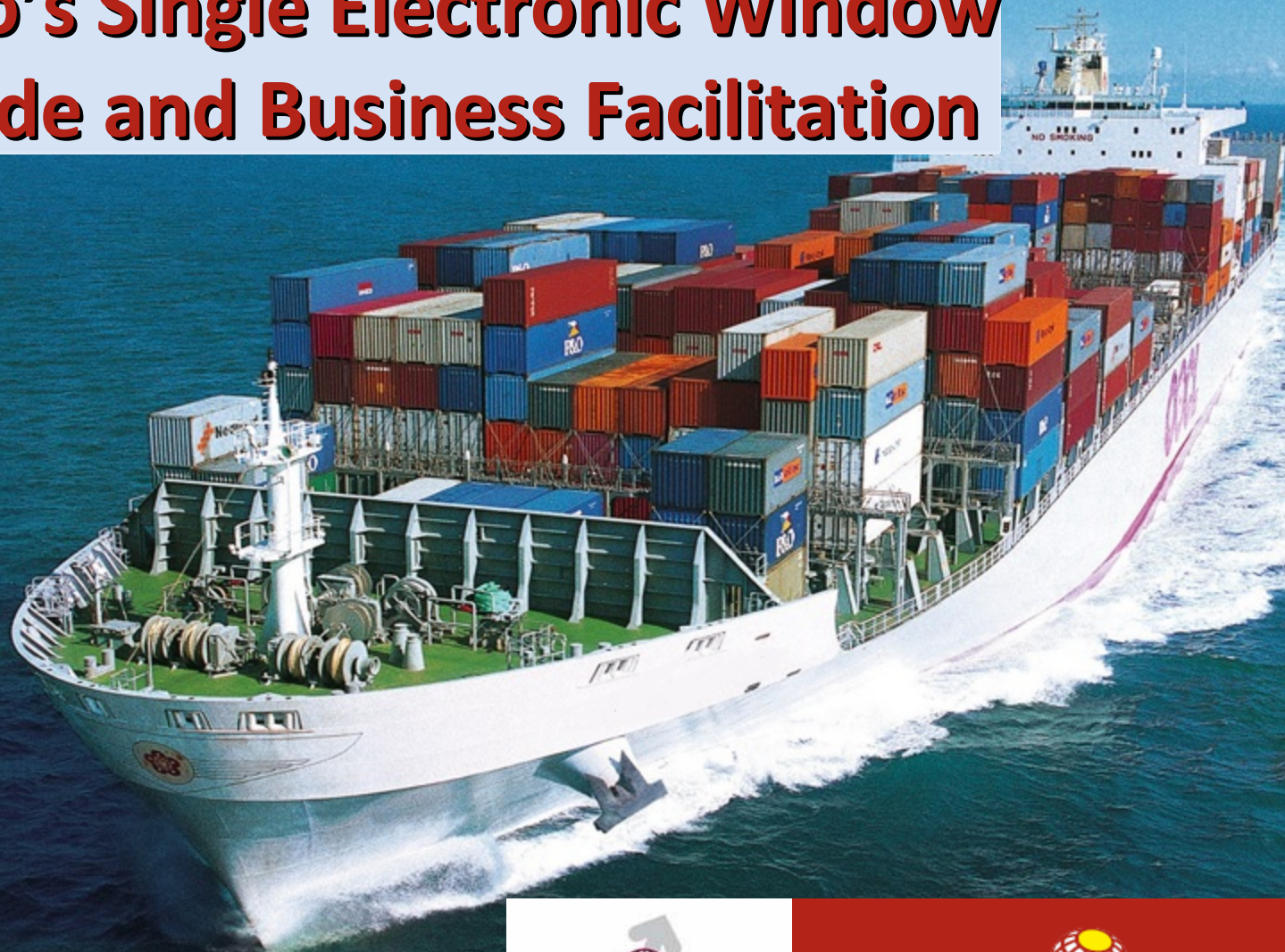


The Republic of Trinidad and Tobago's Single Electronic Window for Trade and Business Facilitation



Agenda

- Introduction
- Current State
- Future Plans
- Challenges and Successes

INTRODUCTION

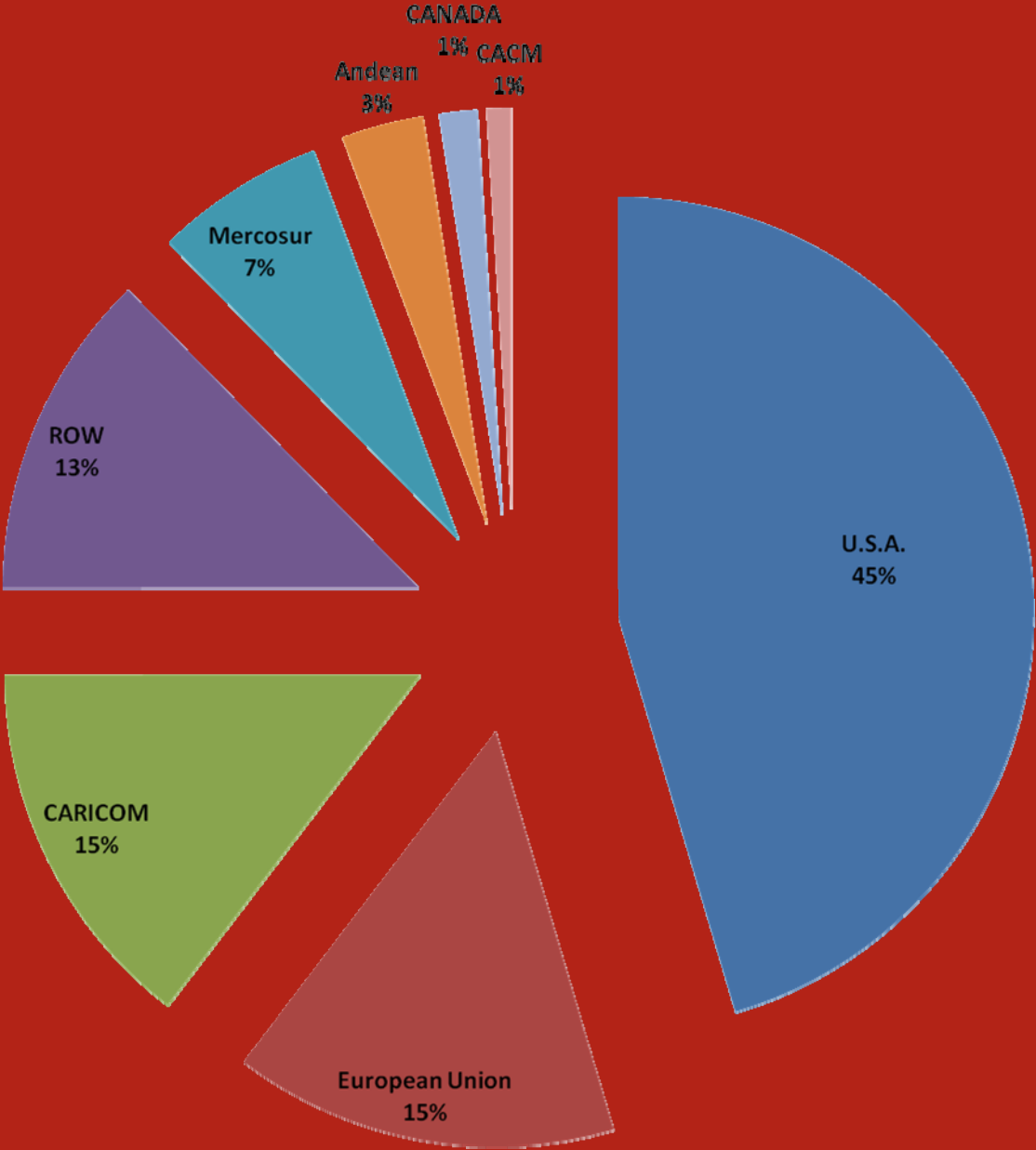
Did you know?

Trinidad & Tobago is:

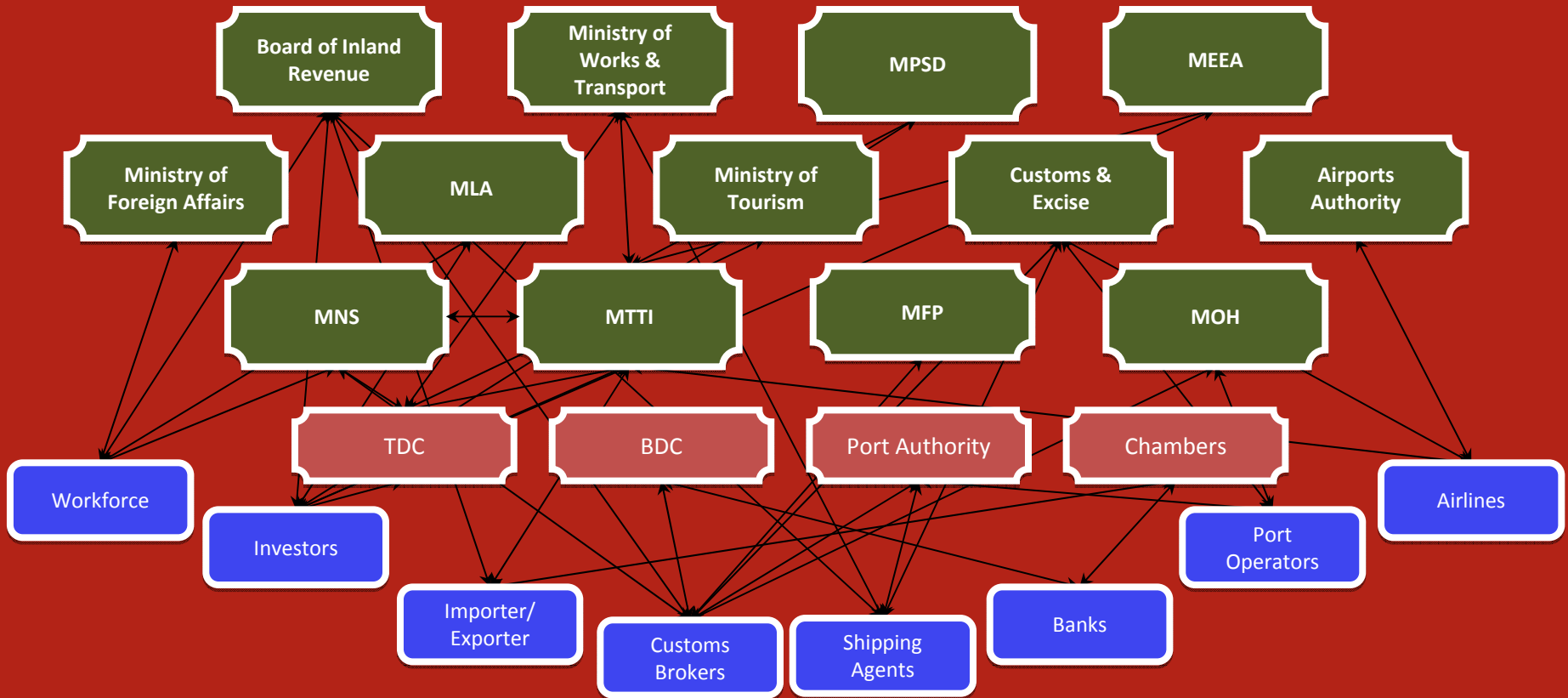
- Largest Economy in CARICOM (US\$25.6 Billion in 2013)
- GDP Per Capita of US\$26,647
- Total Exports of US\$14Billion
- 7th largest exporter of LNG in the world
- Largest exporter of liquid natural gas (LNG) to the USA
- World's largest producer/exporter of methanol and ammonia



2012 Distribution of T&T Exports



2009 Trade Facilitation Architecture in T&T



ABOUT CRIMSONLOGIC OF SINGAPORE



TRADEXCHANGE™

The Journey



Project
Start

Dec 2009



Legal
Framework

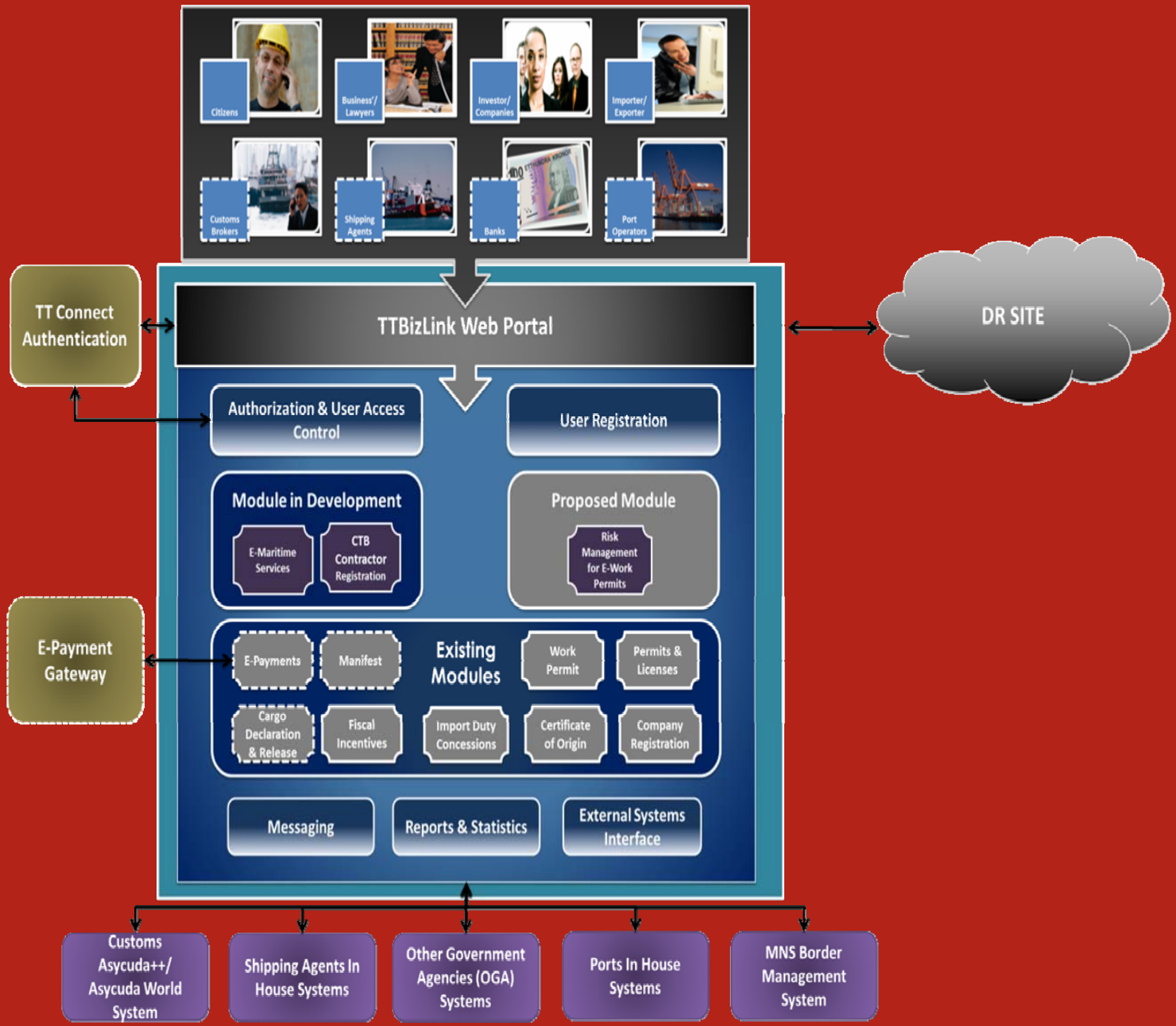
1st Quarter 2011



System
Launch

1st Quarter 2012

CURRENT STATE





Importer/ Exporter



Customs Brokers



Shipping Agents




Port Operators




Workforce (Work Permit)



Investor/ Companies



Banks



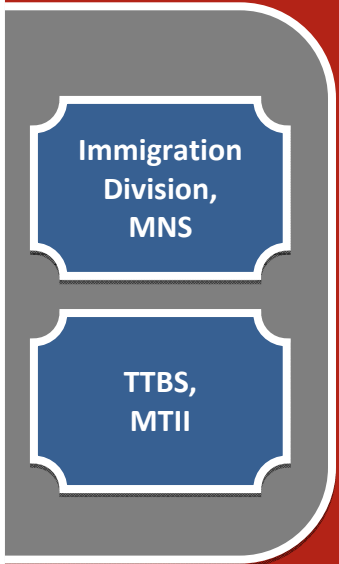
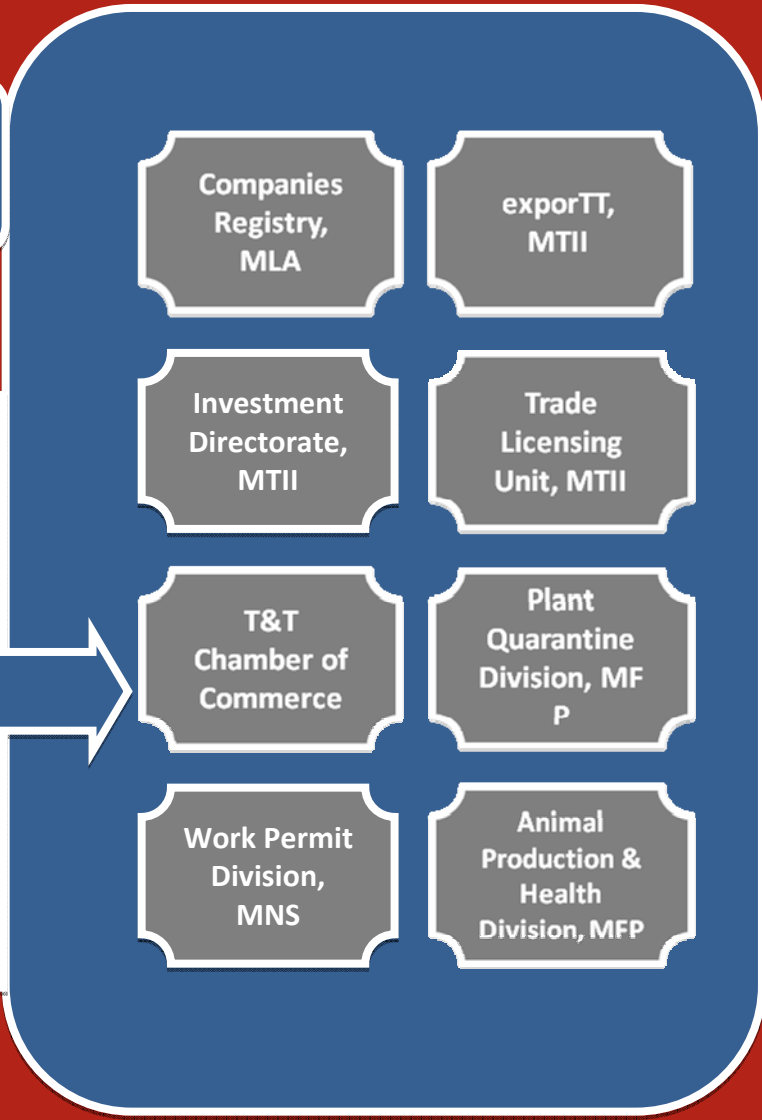
Citizens



Companies/ Businesses

Customs & Excise, MOF

TTBizLink Portal



Did you know that you can access over **20** **TRADE and BUSINESS** e-services of the Government of the Republic of Trinidad and Tobago using **TTBizLink?**

exporTT Ltd. and Trinidad and Tobago Chamber of Industry and Commerce (TTCIC)

- Certificate of Origin issued by exporTT : • CARICOM • Colombia • Costa Rica • Cuba • Dominican Republic • Venezuela
- Certificates of Origin issued by TTCIC : Non-preferential markets

Ministry of Food Production - Animal Production and Health Division

- Permit to Import: • Cheese • Commercially Canned Meats • Egg-based Products • Feathers • Dressed Leather • Meat, Meat By-products, Carcasses etc. • Milk and Milk Products • Commercial Chicken Eggs for Hatching • Table Eggs • Poultry Carcasses
- Export Health Certificates: • Dairy and Dairy Products • Meat and Poultry

Ministry of Trade, Industry and Investment - Investment Unit

- Applications for Import Duty Concessions
- Amendments and Extensions to Existing Import Duty Concessions
- Applications for Fiscal Incentives
- Amendments and Extensions to Existing Fiscal Incentives

Ministry of Health - Chemistry, Food and Drugs Division

- Export Health Certificates: • Food and Beverage - Fish and Fishery Products • Food and Beverage - Colombia
- Export Free Sale Certificates

01. Register for your ttconnect ID @ www.ttconnect.gov.tt
02. Enroll in TTBizLink @ www.ttbizlink.gov.tt
03. Submit Online Application for approval



ttconnect Service Centre Locations:
Level 9, Nicholas Tower, 62-63 Independence Square, Port of Spain,
Republic of Trinidad and Tobago.
Tel: (868) 623-2931 Ext. 2938 or 2905
As well as: Arima, Bon Accord, Chaguanas, Princes Town, St. James and Tunapuna
Tel: 800-TTCN or 800-8826 Fax: (868) 624-8001
E-mail: info.ttbizlink@gov.tt Web: www.ttbizlink.gov.tt

Ministry of Food Production - Plant Quarantine Services

- Plant Import Permits

Ministry of Legal Affairs - Companies Registry

- Name Reservations | Business Registrations | Company Incorporations

Ministry of National Security - Work Permit

- New Individual and Group Work Permit Application
- Extension of Individual and Group Work Permits

Ministry of Trade, Industry and Investment - Trade Licence Unit

- Import Licences • Export Licences • Duty Relief Licences • Safeguard Certificates • Suspension Certificates

Ministry of Finance & the Economy

- NIB Applications

COMING SOON

Ministry of Finance & the Economy

- VAT Registration
- BIR Applications (Other than individuals)

Visit us: ttbizlink.gov.tt

or call our Help Desk:

800-4SEW/4739

Email us: support.ttbizlink@gov.tt

FOLLOW US:



TRADE SERVICES

Certificate of Origin



Permits and Licences



Goods Declaration



- TTBizLink interfaces with the Customs Boarder Control System as per Section 279 of Customs Act, routes data to relevant OGAs for approval
 1. Importer/Exporter Submit Trade Declaration
 2. Data shared with TTBizLink
 3. Routed to agency and processed
 4. Electronic declaration approval



Trade Declaration
Submitted to Customs
Boarder Control System



Data Shared with
TTBizLink



Routed to Relevant
Government Agency
and Processed



Approval

BUSINESS SERVICES

Companies Registry



Work Permit



Fiscal Incentives / Import Duty Concession



FUTURE PLANS

Next Steps

- Integrate more OGAs
- Phase 2 services by Dec 2013

Trade

- e-Maritime
- Risk Management for Trade OGAs
- -Ports Module

Business

- E-Utilities Module
- Contractor Registration Module

Maritime Services Division

- Arrival Declaration Form
- Departure Declaration Form
- Navigational Aides Dues Form
- Crew List
- Passenger List
- Certificate of Registry
- Insurance
- Ship Safety Certificate
- Ballast Water Report Form
- And more.....

Coast Guard

EPANS:

- Vessel Information
- Dangerous Goods Information
- Passenger List
- Crew List

Immigration

- Arrival Report P&I 10
- Departure Report
- Crew List P&I 11
- Stowaways List P&I 12
- Maritime Declaration of Health
- Ports of Call (Last 10 Ports)
- Vaccination List
- Notice of Approximate Time of Departure
- General Declaration P&I 5
- Dangerous Cargo List
- Grant of Clearance P&I 27

Port Authorities

- Berthing Application Form
- Cargo Declaration
- Dangerous Goods Information

Ministry of Health

- Maritime Declaration of Health
- Vaccination List
- Crew List
- Passenger List
- Ports of Call

Shipping Agent



- The Shipping Agent completes and submits the Master Application on TTBizLink.
- The information is immediately routed to the approving agencies in their required formats.
- Agencies acknowledge receipt of information through TTBizLink.

Risk Management (Non Customs)

- Risk assessment and inspections by the OGAs more scientific and efficient.
- With the risk analysis and processing engine the declarations received by the OGAs will be subjected to an automated analysis process against the filters or risk profiles setup by the OGAs and output an instruction set e.g. immediate release without inspection, documentary inspection or a full physical inspection of goods and documentation.
- Finally, through risk monitoring and review OGAs can constantly monitor and review the risk profiles that have been put in place and adjust or introduce new risk indicators to enhance the risk management process.

INTEROPERABILITY

TTBizLink and Interoperability

- TTBizLink follows international formats and codes
- TTBizLink exchanges documents and information between Government agencies within the Republic of Trinidad and Tobago.
- We have not yet explored exchange of information across borders. However, the foundation for doing so has been laid by Crimson Logic via
 - **Messaging Hub (M-Hub)**
 - **Translation Hub (T-Hub)**

CHALLENGES AND SUCCESSES

Challenges

- Compartmentalization of government agencies (co-operation and sharing of information)
- Change Management
- Vision Communication and Understanding
- Legislative and Regulatory Framework

Results

1. Reduction in the time taken to import/export goods
2. Reduction in the number of documents required to import/export goods
3. Reduction in costs associated with importing/exporting goods
4. Greater transparency and accountability/reduction in corrupt practices
5. Increased trade and investment with Trinidad and Tobago

Successes



- Time and costs savings
 - Reduced physical visits to OGAs
 - Decreased waiting in lines
 - Avoiding multiple submissions
 - Queries and amendments done electronically
 - Instantaneous notifications of decisions
 - Minimise errors and illegibility
- Communication
 - Sharing of information across OGAs

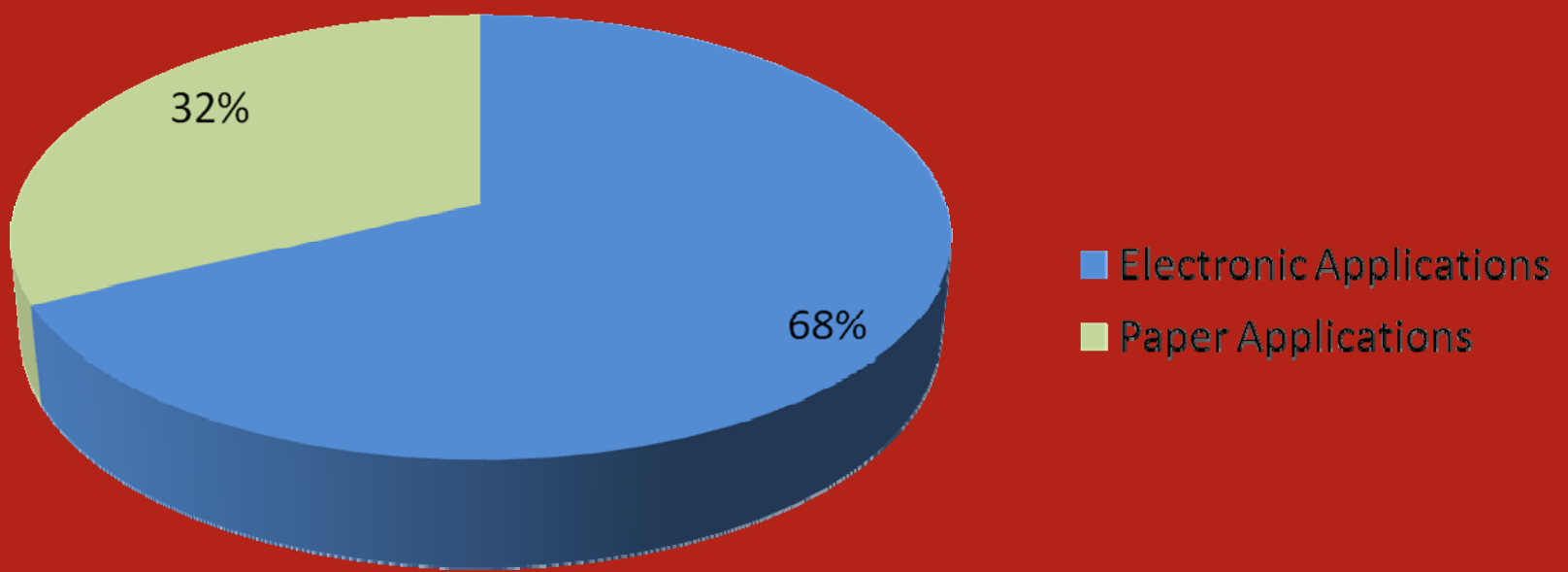
Successes



- Volume as of September 30, 2013
 - business users registered - 2,220
 - total transactions – 70,910

Successes

Certificate of Origin Applications



Successes



Trade

- **E-Fiscal Incentives and E-Import Duty Concessions**

Exemption from Customs Duty, VAT & Withholding Tax

6 weeks to 12 days

- **E-Certificates of Origin**

CARICOM, Cuba, Costa Rica, Colombia, Dominican Republic, Venezuela, Non-preferential Certificates

1 day to 30 minutes

- **E-Permits and Licences**

Plant Permit, Animal Permit, Import Licence, Export Licence, Duty Relief Licence, Safeguard Certificate, Suspension Certificate

4 weeks to 1 day

Business

- **E-Company Registration**

Name Search, Name Reservation, Registration of Business, Incorporation of Company

7 days to 3 days

- **E-Work Permits**

New, Extensions, Individual, Group

8 weeks to 2.5 weeks

Successes – Ease of Doing Business



www.ttbizlink.gov.tt



Government of the Republic of Trinidad and Tobago





Business Made Easy



Home | About TTBizLink | Contact Us | FAQ | Feedback | TTConnect | Testimonials

 Login with **ttconnect** ID

 How to Register/De-Register

Useful Links

- Tariff and Legislation
- Trade Portal
- investTT
- Companies Registry Online Search Facility MLA

Document Verification Links

- 2D Barcode Verification

Interactive Media

- Watch us on YouTube 
- Meet us on Facebook 
- Find us on LinkedIn 

Main TTBizLink Services

Import/Export Permits & Licences



This service allows importers/exporters to apply electronically for trade permits and licences from the Ministry of Trade, Industry and Investment (MTII) - Trade Licence Unit (TLU); Ministry of Food Production (MFP) - Animal Production and Health Division, and Plant Quarantine Services.more

Import Duty Concession



The Ministry of Trade, Industry and Investment (MTII), through this service, allow companies seeking IDCs to complete the necessary application forms and upload supporting documents online. All applications are then processed electronically by the MTII with dynamic feedback provided to the applicant as required.more

Company Registration



The Company Registration service will enable online submission and tracking of Business Registration and Company Incorporation applications/documents to the Registrar General's Department of the Ministry of Legal Affairs (MLA) for processing. This service will also enable an online Name Search and application for Name Reservation.more

National Insurance Board



The National Insurance Board service will enable online submission

Announcements

- e-Export Health Certificates
- NATIONAL INSURANCE REGISTRATION MODULE GOES LIVE

Business News

- TLU to accept e-applications only from October

Events & Holidays

- Christmas Day - 25/12/2013
- Boxing Day - 26/12/2013

Awards & Recognitions



1ST PLACE WINNER
IN THE 2013 UNITED AMERICAS
PUBLIC SERVICE AWARDS
TTBizLink
Business Made Easy

01-29-14

SSL CERTIFICATE



BETTER MANAGEMENT — BETTER PUBLIC SERVICE



23 June 2013

United Nations Public Service Award 1st Place Winner

Promoting Whole-of-Government Approaches in the Information Age Category

This certificate is given in recognition of the contribution of

**Ministry of Trade, Industry and Investment
Republic of Trinidad and Tobago**

towards improving the effectiveness, efficiency and quality of public service.

WU Hongbo

Under-Secretary-General for Economic and Social Affairs

THANK YOU