







Sistema Económico Latinoamericano y del Caribe

Latin American and Caribbean Economic System

Sistema Econômico Latino-Americano e do Caribe

Système Economique Latinoaméricain et Caribéen

Presentation: Local SMEs innovation experiences (best practices and examples)

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**Intra-Regional Relations** 

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#### **AGROFIX nv-ALPHA CONTROL**

Pesticides, equipment & pestcontrol service





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Pesticides, equipment & pestcontrol service

Our speaker: Raymil Benjamin Manichand

#### **Business Information Agrofix nv**

Established in 1975 Agricultural pesticides & Equipment Verl.Hogestraat #22, Paramaribo

#### **Alpha Control**

Established in 2002 Pest Control Services Kalkbrandersstraat #13, Paramaribo

# Growing pains : challenges of a small enterprise Overview

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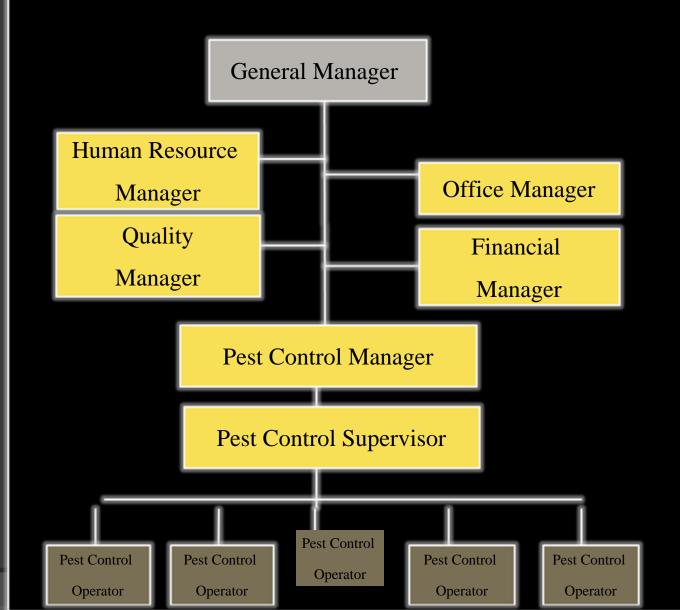
#### Mission

Alpha Control provides quality by means of continuous improvement and innovation, in an environmentally sound manner and at the best price, the best service to its customers

#### **Vision**

Within 3 years Alpha Control will become the leading Pest Control company in Suriname

#### Organization Structure





#### The Beginning phase (2002-2007)

- 1. Busy making money
- 2. No organizational structure in place
- 3. Lack of management knowledge/skills



- Administrative chaos
- Cash flow problems
- Tax





## The Transition phase (2008-2012)

- 1. Focus on ISO-certification
- 2. Membership of networking organization
- 3. HRM development
- 4. Investment in equipment
- 5. External experienced advisor (PUM)







### The Consolidation phase (2013-2016)

- Consolidate current client portfolio (optimization)
- Improving the management and structure of the organization
- Professionalize the business according to international standards
- Frequently train staff
- Create good working environment
- Develop a strategic business plan

















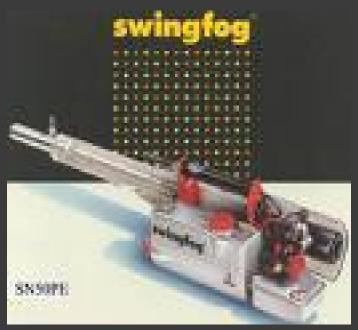




























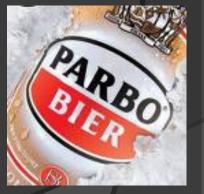












































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### ALPHA CONTROL .....WE DON'T MISS! THANK YOU

